



Dear Patients,

We, at Houston Foot Doctor, strive to be compliant to all matters of federal, state and contractual compliance.

Due to policy provisions in your contract with your insurance carrier, we are obliged to collect all patient responsibility balances.

If your insurance policy has provisions such as deductibles, coinsurances, or copayments please note that these are provisions that have been agreed to between you and your carrier. We cannot legally discount fees after their submission on your behalf to your carrier.

If we are **in-network** with your carrier, we have an additional contractual obligation to collect the balances as outlined by your carrier. Writing off patient responsibility balances could jeopardize our contract with your carrier.

If we are **out-of- network** with your carrier, we are required to collect deductibles, coinsurances, or copayments applied to your responsibility by your carrier.

If a portion of your fees are applied to a deductible and or an annual out of pocket, and we do not collect that fee, your deductible and or out of pocket maximum has not been correctly calculated.

For your convenience, we accept all major credit cards, debit cards, cash, checks and Care Credit.

Additionally, for those Medicare patients that may have any medical services that are eligible under Medicare, we are legally obliged to collect the patient responsibility coinsurance, copayment, or deductible under the terms of the anti-kickback laws.

We sincerely regret if any of these regulatory provisions cause you any inconvenience, but we are bound by all provisions of insurance policy and federal law. If you have any issues or concerns regarding these provisions, we will be more than happy to assist in the resolution of those issues or concerns.

Sincerely,

HOUSTON FOOT DOCTOR, PC

01/01/2019